



Dear Valued Client,

Please be informed that Emex Trust's accreditation has been temporarily suspended as of 14 November 2011 pending corrective action from our recent audit. We hereby wish to give you facts pertaining to this suspension and eliminate any rumours that will be going around.

This temporary suspension simply means that there will be a delay in us issuing QSE and Generic certificates until we have corrected all the

Non-conformities identified during our audit. Basically, this will affect all QSE and Generic pre-audits, audits and issuing of certificates until the non-conformities have been rectified. We aim to rectify these mistakes within the next **two** to **three** weeks.

All QSE and Generic certificates that have been issued to date are still valid.

We regret that this situation will undoubtedly affect some of our valued clients and we offer our sincere apology to those affected. Be assured of our commitment in thoroughly rectifying these mistakes. Once we have done so, we will certainly be better equipped with a state of the art management system that will benefit all our clients.

Please also be informed that during this process of improving our service, we may be required to visit your premises to discuss next year's targets and the way forward, and possibly obtain any outstanding information that could benefit you accordingly. In this case, you will be informed in advance of the appointment.

The whole process is an indication of the level of integrity associated with the Emex Trust certificate that you have received or will receive. Be assured of our commitment at Emex Trust towards you as our client, and your B-BBEE verification needs.

We thank you for your continued support and understanding. We will keep you updated.

Kind Regards,

Nicky Grobler

COO, Emex Trust